



**Now Pay
Online**

Consumers can pay their water bills online; view current and previous bills, billing dates, gallons used, amount billed, and payment due date at

www.lakehurstwater.org

There is a user fee of \$2.50 per transaction for online payments, which covers the costs the District must pay to credit card companies to provide the service. We accept Visa, MasterCard, Discover and E-checks for your convenience.

For all concerns and questions and in case of an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

David Bane, President

William "Jake" Schild, Vice President

Steven Posavec, Secretary

Mitch Gerstenkorn, Treasurer

Mike Cochran, Member

DISTRICT MANAGER

Steve Daldegan



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bulletin

IS YOUR ACCOUNT PAST DUE?

Following the Governor's Executive Order, Lakehurst W&S District postponed turning off water for non-payment in 2020. However, in 2021, suspensions may resume. It is in your best interest to make payments now to reduce high balances. Past due balances cannot be forgiven. Please take a careful look at your recent billing statement to determine if you have a past due balance. Lakehurst is striving to reduce the number of customers that will be subject to suspension in 2021. Watch for updates coming soon.

OFFICIAL WEBSITE

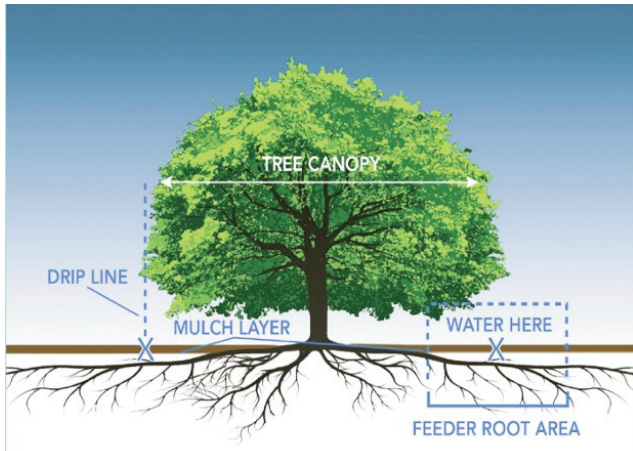
Lakehurstwater.org is the official website for Lakehurst Water and Sanitation District. Online payments made on our official website are received instantly. There are other websites that offer online payments, but they are not delivered immediately to Lakehurst Water. The vendor issues a check to Lakehurst Water which is delivered within 7-10 days. Your payment is credited to your account upon receipt to the district office.

Automatic Payments Are Available

Lakehurst water is offering an automatic payment option that is free of charge. The sign-up form can be found on our official website Lakehurstwater.org under district forms (ACH Signup Form). Payments can be drawn from either your checking or savings account. Joint accounts must be signed by both parties and a voided check attached to the printed form. You will continue to receive your monthly statement and the balance will automatically be drawn from your account on the 20th of each month. After the first draw, your bills will say DO NOT PAY – automatic withdrawal.

Automatic payments begin the following month the form is received in our office. You may opt out at any time by returning the Opt-out portion on the bottom of the form.

Winter Watering Tips for Trees and Shrubs



Trees and shrubs need a little extra water to get through winter's dry spells. *Image credit: Denver Water.*

Winter in Denver includes snow and cold, but long dry stretches and warm temperatures are not unusual.

During those times, your trees and shrubs need a helping hand from you — especially since last summer was the hottest and driest in Denver Water's history.

The occasional hand-watering of trees and shrubs in the winter is helpful. Watering during dry stretches, when there's been no significant precipitation for about three weeks, will prevent root damage that affects the health of the entire plant. Apply the water

at the drip line," the area at the outer edge of the plant's branches, so that it reaches the roots.

A 3-week dry spell means

Trees: Need about 10 gallons of water for each inch of the tree trunk's diameter.

Shrubs: Need between 5 and 18 gallons of water.

Landlord\Tenant Water Service Policy

- 1. Landlords.** A landlord may add and remove tenants to and from an account. Lakehurst Water will add tenants to accounts, invoice tenants, and accept payment from tenants. However, landlords are ultimately responsible to Lakehurst for any unpaid water and/or sewer service charges. Until paid, Lakehurst Water has a lien against the property served for delinquent water and sewer bills. All discrepancies between the owner and tenant regarding any portion of a bill or unpaid balance on an account must be resolved between the owner and tenant.
- 2. Payment Arrangements.** If a customer falls behind with payments, they may be eligible for one payment plan arrangement per year. Payment plans can only be set up thru the District Manager. If a tenant fails to abide by a payment arrangement, the service will be shut off and a suspension fee applied. Service will not be restored until the outstanding balance has been satisfied in full.
- 3. Proration of Bills.** Lakehurst Water is unable to prorate water bills. Landlords and tenants are responsible for proration of any water bills.
- 4. Billing.** Lakehurst Water will send water service bills to the premises/occupant. Lakehurst Water will send Landlords a notice if the account is past due.
- 5. Account Balances.** Upon entering a lease with a tenant, landlords are advised to complete an online rental transfer form at www.lakehurstwater.org. The rental transfer form needs to be completed upon the entering and exiting of tenants. Even a small leak can waste a significant amount of water over time. Use this guideline to make sure your toilets are working properly and not wasting water.