

Consumers can now pay their water bills online; view current and previous bills; billing dates; gallons used; amount billed; and payment due date at www.lakehurstwater.org

There is a user fee of \$2.50 per transaction for online payments. We accept Visa, MasterCard, Discover and E-checks for your convenience.

For all concerns and questions and in case of an emergency call the district's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the district's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

William "Jake" Schild, President

Mike Cochran, Vice President

Gail Sevier, Treasurer

Keith Francis, Secretary

Siji Abraham, Assistant Secretary

DISTRICT MANAGER Steve Daldegan



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Telephone Payments Accepted

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Lakehurst Water has the availability of accepting telephone payments. The direct number for phone payments is 303-493-9276 or you may simply call the office and choose Option #1, "Make a Payment." There is a small convenience fee of \$2.50 for each transaction, which is collected by our payment processing vendor.

Winter is Coming, are you ready?

October is an important time to help prepare your landscape and irrigation system for the cold months ahead. Here are some tips to ensure your yard is ready to weather the winter:

• Take a rake to your lawn. Use the leaves you gather to create compost or cover cold-sensitive perennials.

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- Do a round of tree, shrub, and perennial pruning to promote blooming and control growth. Shred the removed plant material to top off your compost piles.
- If you haven't yet, winterize your sprinkler system to avoid a freeze-thaw cycle, which can create cracks and lead to cracks. Turn off the water, drain valves and use compressed air to blow any remaining water of lines.
- Garden hoses should be disconnected, drained, and rolled up for storage. While you're at it, drain outdoor faucets and exposed pipes as added protection against freeze-related damage.

12 Ways to Winterize Your Home and Prevent Broken Water Pipes This Winter

There are many things that homeowners can do to make the winter months more comfortable.

- Before winterizing your sprinkler system, check for leaks and broken sprinkler heads and have them repaired to expedite your spring irrigation.
- Winterizing your sprinkler system is simple: turn water off, drain valves, and blow out with compressed air.
- Drain and disconnect your swamp cooler before temperatures drop below freezing.
- Clean your gutters; once the leaves fall, remove debris and rinse with a garden hose so melting snow and rain can drain properly.
- Clogged drains can cause water to pool and freeze, producing hazardous conditions.
- Make sure that garden hoses are disconnected from outside faucets.
- Check your furnace to make sure it's working before the cold days of winter descend and don't forget to change the filters.
- Insulate any gaps between the foundation and the framing of homes and insulate areas that have water pipes in outside walls to help protect against freezing.
- Seal outside leaks with weather-resistant caulk. Use masonry sealer for brick areas, which withstands the elements of weather.
- Remove screens and replace with storm windows.

- Insulated covers for outside faucets are available at hardware stores.
- Reversing your ceiling fan will push warm air down forcing it to recirculate; Blades should be turning clockwise.
- Keeping garage doors closed during very cold weather will help to prevent water pipes above the garage or in garage walls from freezing.

Landlord\Tenant Water Service Policy

- 1. Landlords. A landlord may add and remove tenants to and from an account. Lakehurst Water will add tenants to accounts, invoice tenants, and accept payment from tenants. However, landlords are ultimately responsible to Lakehurst for any unpaid water and/or sewer service charges. Until paid, Lakehurst Water has a lien against the property served for delinquent water and sewer bills. All disputes between the owner and tenant regarding any portion of a bill or unpaid balance on an account must be resolved between the owner and tenant.
- 2. **Payment Arrangements.** If a customer falls behind with payments, they may be eligible for one payment plan arrangement per year. Payment plans can only be set up thru the District Manager. If a tenant fails to abide by a payment arrangement, the service will be shut off and a suspension fee applied. Service will not be restored until the outstanding balance has been satisfied in full.
- 3. **Proration of Bills.** Lakehurst Water is unable to prorate water bills. Landlords and tenants are responsible for proration of any water bills.
- 4. **Billing.** Lakehurst Water will send water service bills to the premises/occupant. Lakehurst Water will send Landlords a notice if the account is past due.
- 5. Account Balances. Upon entering a lease with a tenant, landlords are advised to complete an online Property Transfer Request Landlords form at www.lakehurstwater.org. The transfer form needs to be completed a minimum of 2 days prior to the entering and exiting of tenants. Please note that our regular transfer fee increased to \$35.00 effective May 2022.