



Consumers can pay their water bills online at **www.lakehurstwater.org**. View current and previous bills, billing dates, gallons used, amount billed and payment due date. You can also print and view your billing history online, so sign up today.

There is a user fee of \$2.50 per transaction for online payments. If you are concerned with the cost, you can pay ahead and save. We accept Visa, MasterCard, Discover and E-checks for your convenience.

For all concerns and questions and In case of an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

William "Jake" Schild, President Steven Posavec, Vice President Gail Sevier, Treasurer Mike Cochran, Secretary Keith Francis, Assistant Secretary

> DISTRICT MANAGER Steve Daldegan



Newsletter Volume 35, No. 4 December, 2022

bulletin

District Rates For 2023

In response to increases in master meter water rates and service fees from Denver Water, the Lakehurst Water and Sanitation District Board of Directors voted to increase the District's rates for 2023. The water & service rate increase will affect all District commercial and residential customers. Except for the Beers Sisters Area, the sanitary sewer rates will remain the same as they were in 2022. New rates take effect January 1, 2023.

WATER RATES

Monthly	2022	2023
Service Fee	\$10.10	\$11.00
Consumption/ 1,000 gallons	\$5.32	\$5.48

SEWER RATES

Monthly	2022	2023
Sewer Service	\$22.92	\$22.92

Lakehurst Water and Sanitation District does not have a property tax and must rely on water and sewer rates for revenue. These revenues are used to purchase water and offset the operation and maintenance expenses for over 76 miles of water mains and 68 miles of sewer mains as well as the replacement of the aging water and sewer system.

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Lakehurst continues to provide services at rates that are among the lowest rates in Denver suburban areas.

Additional information regarding the rate increase and other water or sewer related topics is available on our website, **www.lakehurstwater.org** or by calling Lakehurst Water and Sanitation District office at (303) 985-7895.

System Rehabilitation Projects Scheduled for 2023

Lakehurst's Board of Directors have included several new rehabilitation projects in the 2023 budget. These projects are needed to provide a more reliable water system now and in the future. Estimated budget costs are included with the projects listed below.

Water and Sewer Projects for next year include:

- Replacing ten, old, non-repairable fire hydrants with newer models.
 \$75,000
- Phase II of the West Quincy Avenue Jefferson
 County roadway expansion project, to include the
 replacement and relocation of approximately 6,000
 feet of 12-inch water line between S. Swadley
 Court and S. Arbutus Way.
 \$1,700,000
- Miscellaneous sewer point repairs at various locations thru-out the district.
 \$70,000
- Rehabilitate 4,800 feet of 8-inch sewer pipe in various locations thru-out the district.
 \$402,500

New Billing System

Lakehurst has converted to a new billing system. If you currently have an account set up on our website portal, you will need to set up a new account to access your account information in the new system. The Billing ID no longer exists. Delete any old bookmarks and open a new browser to access our website's customer portal to register your account.

Enter the account number shown on your bill. You will be prompted to enter your phone number. If you get an error message, contact our office to confirm that we have your phone number in our system so that you may continue your registration. We recommend using your email address as your new user ID. Otherwise, do not use any special characters in your user ID.

If you wish to pay online without registering your account, go to our new portal and select the "Quick

Pay" button. Enter your new account number and click on "Find Account." Your address and outstanding balance will be shown. You may pay with a debit or credit card. Payment by e-check requires registering your account and then selecting "Make a Payment."

If you are paying your Lakehurst bills through your bank's Billpay system, your payments are now delivered electronically. Once that day's payments are posted, your account will reflect that decrease in its balance.

Customers who were already signed up for automatic payments do not need to re-submit their banking information. Your information has been transferred to the new billing system.

Water Bill Assistance

If residents are experiencing a financial hardship, it's better to pay what they can to keep the balance manageable.

If a household qualifies for the Colorado Low-Income Energy Assistance Program (LEAP), the new Low-Income Housing Water Assistance Program (LIHWAP) has an opportunity to help with water and wastewater bills. This emergency federal program, operated through the Colorado Department of Human Services and part of the federal government's response to the pandemic, helps residents pay their water and wastewater bills, avoid shut offs and support reconnections related to non-payment.

For information on LIHWAP assistance and eligibility, including income requirements, visit **cdhs.colorado.gov/leap.**

Funds for the LIHWAP program are limited and provided on a first-come, first-served basis. To qualify for LIHWAP assistance, the household must meet these criteria:

- Be approved for Colorado Low-income Energy Assistance Program during Nov. 1, 2022-April 30, 2023.
- Complete the addendum within the LEAP application and submit a copy of your water bill.
- Must pay drinking water services and/or waste/sewer services directly to a water vendor.
- Have water or wastewater service that is disconnected, facing disconnection or have a past due amount on the bill.

