



Consumers can pay their water bills online; view current and previous bills, billing dates, gallons used, amount billed, and payment due date at [www.lakehurstwater.org](http://www.lakehurstwater.org)

There is a user fee of \$2.50 per transaction for online payments, which covers the costs the District must pay to credit card companies to provide the service. We accept Visa, MasterCard, Discover and E-checks for your convenience.

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**For all concerns and questions and in case of an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.**

## LAKEHURST WATER AND SANITATION DISTRICT

David Bane, President  
William "Jake" Schild, Vice President  
Steven Posavec, Secretary  
Mitch Gerstenkorn, Treasurer  
Mike Cochran, Member

DISTRICT MANAGER  
Steve Daldegan



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# bulletin

## Landlord\Tenant Water Service Policy

- 1. Landlords.** A landlord may add and remove tenants to and from an account. Lakehurst Water will add tenants to accounts, invoice tenants, and accept payment from tenants. However, landlords are ultimately responsible to Lakehurst for any unpaid water and/or sewer service charges. Water and Sanitation is a lienable utility against a property. All discrepancies between the owner and tenant regarding any portion of a bill or unpaid balance on an account must be resolved between the owner and tenant.
- 2. Payment Arrangements.** If a customer falls behind with payments, they may be eligible for **one** payment arrangement per year. Payment plans can only be set up thru the District Manager. If a tenant fails to abide by a payment arrangement, the service will be shut off and a suspension fee applied. Service will not be restored until the outstanding balance has been satisfied in full.
- 3. Proration of Bills.** Lakehurst Water is unable to prorate water bills. Landlords and tenants are responsible for proration of any water bills.
- 4. Billing.** Lakehurst Water will send water service bills to the premises/occupant. Lakehurst Water will send Landlords a notice if the account is past due.
- 5. Account Balances.** Upon entering a lease with a tenant, landlords are advised to complete an online rental transfer form at [www.lakehurstwater.org](http://www.lakehurstwater.org). The rental transfer form needs to be completed upon the entering and exiting of tenants.

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# Sewer Snaking Equipment Can Be Harmful on Our Sewer System

Not that it happens very often, but every now and then during routine sanitary sewer inspections, crews come across what appears to be a cable protruding out of a sewer service connection into the mainline. This apparatus is what is left over after a machine a contractor uses for cleaning the private service line breaks off and is left in the line. Unfortunately, the portion of cable in the mainline can and will cause sewer back-ups for both you and your neighbors. It is imperative that you, as the homeowner, understand the liability that exists if you have your sewer service line "roto-rooted" and the contractor leaves behind broken portions of cable in the line.

It is ultimately your responsibility as the homeowner, to make sure that the contractor you have hired to clean your service line is experienced enough to know what to do if his equipment gets stuck or breaks off in the service line and that he removes it promptly to avoid any further damage to your or your neighbor's property.

Lakehurst Water and Sanitation District is responsible for making sure the sewer mainline is free from foreign objects that may impede flow and ultimately cause sewage to exit into homes. If crews see a cable in the mainline and cannot remove it manually, we cut only that portion that is in the mainline and the rest remains in the service line and is up to the property owner to have removed. **Any cable left in the service line will eventually cause solids to build up and block the flow causing a back-up.**

Lakehurst is not advising against having the service line cleaned when needed, but strongly recommends that you, as the homeowner be diligent in making sure that the contractor is able to remove all the cable from the line when done. If you have any doubt that a contractor has broken off cable inside your line and left it there, please contact Lakehurst.



*Cable protruding out of service line tap into mainline.*

## Voice Activation Form

Lakehurst Water & Sanitation District is in the process of updating our customer database. We will be notifying customers electronically of impending suspension of their water service due to delinquency. If you wish to take advantage of this service, or make changes to your current account, please complete the information below. (Limit of two phone numbers and one email address.)

Name: \_\_\_\_\_ Acct No: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Zip Code: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_