

Payment Assistance with Utility Bills?

In these trying times, an increasing number of customers require help in paying their utility bills. Assistance requests are an ongoing concern for Lakehurst staff members and although Lakehurst does not offer an in house assistance program we would like to offer some assistance alternatives. Listed below are just a few organizations that are available to help customers with their utility bills. For more details on assistance programs, contact one of the following;

- Jeffco Action Center
- The United Way
- The Salvation Army
- Catholic Charities
- Helping Hearts and Hands

In an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

7995 West Quincy Ave.
Littleton, CO 80123
(303) 985-7895

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bulletin

Online Bill Pay Through Your Bank

Most banks offer online bill pay through their website payment center. Pay multiple bills at a time; it's quick, easy and safe.

- Save money on postage and the cost of checks.
- From the payment center you can pay bills, set up reminders, see recent activity and any pending payments.
- Simply enroll in Bill Pay.
- Add the vendors you pay each month and you're ready to go.
- Please check with your banking establishment for rules and regulations that may apply to you.

It's Not Too Early to Start Planning for Spring Xeriscape – A Great Way to Conserve

Xeriscape is a method of landscaping that promotes water conservation. Xeriscape uses low-water-use plants to create a landscape that is sustainable in Colorado's semi-arid climate. Denver Water coined the word in 1981 to help make low-water-use landscaping an easily recognized concept. Xeriscape is a combination of the word "landscape" and the Greek word "xeros," which means dry. Xeriscape can be lush, colorful and easy to care for. The Xeriscape concept is based on seven principles: planning and designing, limiting turf areas, selecting and zoning plants appropriately, improving the soil, using mulch, irrigating efficiently. Listed below are several links that will help with all your Xeriscape questions.



- www.Coloradowaterwise.org
- www.greenco.org
- www.allianceforwaterefficiency.org
- www.cuwcc.org
- www.ext.colostate.edu/Ptlk/
- www.denverwater.org

Changes Have Been Made to the Residential Rebate Program

Lakehurst Water is pleased to inform our customers of available rebates for residential customers interested in high efficiency appliances and irrigation system enhancers.

Effective March 16, 2011, Denver Water reduced

rebates for high-efficiency toilets and clothes washers. The new rebate amounts will be \$75 for qualifying toilets and \$100 for qualifying clothes washers. Customers should check details before purchasing. Visit www.denverwater.org/rebates for applications and a list of eligible products.

Denver Water's rebate program is available as funding permits. It is subject to change, cancellation, or discontinuation at any time.

FAQ'S

What forms of payment do you accept?

We accept checks, cash and money orders.

Can I pay my bill on line?

Through your bank, you can use your bank's online bill pay program. You will still receive a paper bill and your bank will mail us a paper check.

Can I pay my bill by phone?

We do not accept phone payments.

Do you accept after hour payments?

There is a drop box located next to the front door of our office located at 7995 W Quincy Ave. We recommend using check or money order with you account number written on the memo line of your check.

I travel a lot, can I pre-pay my account.

Absolutely, many of our customers pay ahead. Your bill will reflect a credit balance defined by parentheses. When the parentheses no longer appear, it is time to make additional payments.

I made a payment, why doesn't it reflect on my bill.

Several years ago, we contracted a printing company to process our monthly billings, this process requires three business days. Your due date is always the 25th of the month. If your payment is received later, it may not reflect depending on how the last three business days fall in the month. Holidays may also interfere with posting and processing.