



Consumers can now pay their water bills online; view current and previous bills, billing dates, gallons used, amount billed, and payment due date at www.lakehurstwater.org

There is a user fee of \$2.50 per transaction for online payments, which covers the costs the District must pay to credit card companies to provide the service. We accept Visa, MasterCard, Discover and E-checks for your convenience.

For all concerns and questions and in case of an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

David Bane, President

William "Jake" Schild, Vice President

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DISTRICT MANAGER

Steve Daldegan



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bulletin

Landlord\Tenant Water Service Policy

- 1. Landlords.** A landlord may add or remove tenants to and from an account. Lakehurst Water will add tenants to accounts, invoice tenants, and accept payment from tenants. The landlord's property is ultimately responsible to Lakehurst Water for any unpaid charges for water and sewer service furnished to the property. Unpaid water and sewer service charges become a perpetual lien against the property until paid. All discrepancies between the owner and tenant regarding any portion of a bill or unpaid balance on an account must be resolved between the owner and tenant.
- 2. Payment Arrangements.** If a customer falls behind with payments, they may be eligible for **one** payment arrangement per year. Payment plans can only be set up thru the District Manager. If a tenant fails to abide by a payment arrangement, then service will be shut off and a suspension fee applied. Service will not be restored until the outstanding balance has been satisfied in full.
- 3. Proration of Bills.** Lakehurst does not prorate water and sewer bills. Landlords and tenants are responsible for proration of any water and sewer bills.
- 4. Billing.** Lakehurst Water will send water and sewer service bills to the premises/occupant as directed by

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the landlord. Lakehurst Water will also send the landlord a notice if the account becomes delinquent.

5. **Account Balances.** Upon entering a lease with a tenant that is assuming the responsibility for paying the water and sewer service bill, the landlord should complete an online rental transfer form at www.lakehurstwater.org. The rental transfer form needs to be completed each time there is a new tenant in the premises that is going to assume the responsibility for paying the water and sewer bill for the premises.

Service Line Leaks Waste Water and Money

Leaks aren't always obvious, but they can often waste water and increase water bills. Most leaks are easy to fix, while others may require a plumber.

How to find leaks:

Most leaks can be heard or seen, but some are difficult to detect. Your water meter may be the most useful tool in identifying water leaks on your property because the meter only operates when water is flowing into your property. If you suspect, you have a leak, please contact the Lakehurst office and a field representative will be dispatched to help you identify the location of the leak and possible remedies to fix it.

You can help save water and keep your water bill down by promptly repairing leaks. Below is a diagram of how most water and sewer service lines are situated on the property. As a general rule, the District will provide limited leak repair services on that portion of the water service pipe located between the Districts' water main and the customer's property line (curb-stop valve). Property owners are responsible for the water service line which run from the house side of the curb-stop valve all the way into the home or business.

The District **does not** provide repair services to any portion of the sewer service line whether located in the street or on the customer's property.



Meter Pits

The Lakehurst field staff has been experiencing difficulty locating water meter pits due to home owners landscaping over them. It is the responsibility of the property owner to maintain access to the cast iron lid that covers the meter pit. The inability to read a meter could result in an inaccurate bill and a disturbance to your landscaping. If you would like to know where your meter pit is located on your property, contact the District office and we can help you locate it.

District Welcomes a New Maintenance Employee

The District would like to welcome Jalin McKinnon as its newest fulltime maintenance employee. Jalin started out as a seasonal employee and worked for the District during the summer for three seasons. He was hired to fulltime status in late 2016. Jalin is currently working towards his Operator I certifications in both water and wastewater. When Jalin is not at work he enjoys fishing, and coaching youth football in the fall. He graduated from Colorado Media School with a degree in sports broadcasting and puts that effort to use announcing at area high school athletic events. Jalin was born and raised in Centennial, CO.

