

## Voice Activated Suspension Notification Program

Lakehurst continuously strives to notify a customer of past due balances prior to suspension of water service. In our ongoing efforts to provide timely notice of service interruptions, the district will continue to mail suspension notices on the 5th of each month. If your account is delinquent, a voice notification will be sent the Monday prior to turn off. This service is only available to customers who have provided us with a current telephone number. It is the responsibility of each customer to notify us of any changes. If you would like to take advantage of this service complete the attached form and include with payment or go to our website at [www.lakehurstwater.org/forms](http://www.lakehurstwater.org/forms) and complete online.

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***In an emergency call the District's main office number 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.***

### LAKEHURST WATER AND SANITATION DISTRICT

7995 West Quincy Ave.  
Littleton, CO 80123  
(303) 985-7895

David Bane, President  
William "Jake" Schild, Vice President  
Steven Posavec, Secretary  
Mitch Gerstenkorn, Treasurer  
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DISTRICT MANAGER  
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# bulletin

## 2015 Residential Rebate Program

Lakehurst Water is pleased to inform our customers of available rebates for residential customers interested in high efficiency appliances and irrigation system enhancers.

### **WaterSense-labeled toilets: 1.0 gallon per flush or less (up to \$150 rebate); 1.28 gallons per flush (up to \$75 rebate)**

- One gallons per flush or less toilets qualify for up to a \$150 rebate.
- All WaterSense-labeled toilets that are 1.28 gallons per flush or less qualify for up to a \$75 rebate and are widely available.
- Limit *three* toilet rebates per residence per a 10-year period. Please call 303-628-6343 if you are unsure of previous rebates.

### **Rotary/high-efficiency irrigation nozzles (\$3 rebate per nozzle)**

#### Rotary nozzle information.

- Rotary Nozzles, which fit on most popup spray heads, rotate streams of water and thereby reduce water waste.
- Eligible models include Hunter MP®, Rain Bird®, Toro® Precision™ and K-Rain rotary nozzles.
- Minimum purchase is 10, maximum is 100.
- *One-time* rebate per residence per 10-year period.

### **Smart irrigation controller (\$100 rebate)**

- Only WaterSense certified smart irrigation controllers are eligible for a Denver Water



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rebate. WaterSense products are backed by independent third-party tests and certification, and meet the Environmental Protection Agency's specifications for water efficiency and performance. With WaterSense's consumer-friendly labeling system, you can easily identify WaterSense-certified products that will perform well and are eligible for the rebate.

- Limit one per residence.
- Prices vary depending on the model, brand and vendor.
- Equipment cost and labor must be separated on receipt.
- During irrigation season, be aware that smart controllers must not operate between 10 a.m. and 6 p.m. In rare conditions, the controllers may operate more than three days a week.

Customers should check details before purchasing. Visit [www.denverwater.org/rebates](http://www.denverwater.org/rebates) for a list of eligible products.

### Denver Water has gone digital!

Submit your rebate application quickly and easily online. Make sure to get an electronic copy of your receipt to make the process even easier.

Denver Water's rebate program is available as funding permits. It is subject to change, cancellation, or discontinuation at any time.

## Understanding Suspension Notices

Lakehurst sends out Suspension Notices one week after our normal monthly billing. Suspension Notices are generated on the 5th day of each month for all accounts with unpaid balances 60 or more days past due.

**Suspension Notices are in bold red type** so you will easily recognize the difference between a normal monthly bill and a Suspension Notice.

If you receive a suspension notice, the entire past due balance is due by the date indicated on the suspension notice. **This is a different date from when current charges are due.**

Current charges are always due the 25th of each month. Past due amounts must be paid by the **date indicated on the suspension notice** in order to avoid interruption of service.

All accounts that remain unpaid by that date are assessed a \$50.00 suspension fee and will be turned off until all past due amounts and the suspension fee are paid in full at Lakehurst's office.

Please do not hesitate to call the office **before** the suspension date if you have any questions about your bill.

### Voice Activation Form

Lakehurst Water & Sanitation District is in the process of updating our customer database. We will be notifying customers of impending suspension of their water service due to delinquency. If you wish to take advantage of this service, or make changes to your current account, please complete the information below. (Limit of two phone numbers and one email address.)

Name: \_\_\_\_\_ Acct No: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Zip Code: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_